

# Otterton Community Shop Loyalty Card Scheme

## Terms & Conditions

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Loyalty cards will be available to customers in the shop on the following Terms and Conditions:

1. Use of the card constitutes acceptance of the terms and conditions.
2. Loyalty cards may only be stamped by a member of the shop staff.
3. One stamp will be issued for every full £10.00 spent in the shop in a single transaction, after the value of any non-qualifying purchases have been deducted and discounts have been applied.
4. A qualifying transaction is one concluded upon a single visit to the shop and cannot be made up of purchases on multiple visits including those put through the 'Save & Load' facility on the till.
5. Non-qualifying purchases do not count towards the value of the qualifying spend.  
Non-qualifying purchases are and include:
  - o Cigarettes, tobacco, Rizla papers, Swan Filters and other smoking requisites [with the exception of lighters and matches that are qualifying purchases].
  - o Newspapers.
  - o Postage Stamps
  - o Otterton Community Shop Gift Voucher(s).
  - o Cashback.
  - o Items held on the Save & Load facility on the till.
6. The card must be presented at the time of purchase and cannot be stamped at a later date.
7. A card will qualify for redemption once it has been fully stamped, but multiple cards with an aggregate of 10 stamps will also be accepted.
8. A customer whose qualifying spend results in their obtaining a 10<sup>th</sup> stamp may immediately ask for the £5.00 discount to be applied or may retain the card to redeem it at a later date.
9. A fully stamped Loyalty Card or 10 stamps on multiple cards may be exchanged at any time for a £5.00 OCS Gift Voucher.
10. Upon redemption, no change will be given if the total redemption value is greater than that of the intended purchase.
11. Loyalty cards are not credit, debit or charge cards, have no monetary value and cannot be refunded or exchanged other than is permitted under paragraph 9.
12. The Committee reserve the right to change the scheme values at any time and to cancel the scheme with a minimum of one month's notice. The shop will not be liable for any costs or losses resulting in or in connection with the scheme being cancelled or amended.